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PA Governor, Tom Wolf



Stockly Baafi

Scan QR code to read about Stockly Baafi

From RHD'S CEO

Emerging from a time of great uncertainty in 2020, 2021 proved to be an unprecedented year for Resources for Human Development (RHD) as we continued to provide innovative programming and cutting-edge services to our communities. As a leader in adaptive approaches to the individuals we support, we continued to broaden our portfolio of services to offer a wider scope of programming. In doing so, RHD was able to provide care and resources to over 35,000 individuals across 13 states in 2021! But, we couldn't have served so many people without your support. As a way to express our gratitude, we'd like to share some of our successes in 2021 with you.



Because of your continued generosity, RHD was able to dive into new realms this past year. In 2021, we expanded our anti-racist initiative, Eradicate Hate, to include a more robust inventory of internal anti-racist and trauma-informed resources and activities, and a process to allow staff to report instances of racist acts toward them. We also revamped and expanded our Cultural Awareness, Diversity, and Inclusion (CADI) trainings to educate RHD staff on Unconscious Bias, Microaggressions, and more.

Exciting, new endeavors also included the development and implementation of SMART (Sensory Movement Arousal Regulation Treatment) therapy rooms at several RHD programs. SMART is an evidence-supported, trauma-specific approach that uses sensory experiences and motor activities to help individuals learn to become more regulated, resilient, and better able to cope with the daily stressors in their lives. Staff and participants learn how to use an array of materials, designed to activate or calm emotions, to achieve a better quality of life.

We also expanded our Bridge Housing program in North Carolina to offer 10 additional homes, designed to help participants secure permanent housing as the primary goal. RHD also opened a new Center for Creative Works in Philadelphia, and a new assistive tech lab at our corporate office in Philadelphia, PA.

These endeavors, and others, will strengthen our standing as an Employer of Choice and Center of Excellence as we continue to provide high-quality, person-centered, trauma-informed services in 2022 and beyond.

On behalf of all the people we support, we are extremely grateful for all we've done together this past year. We look forward to 2022 as a year for continued growth and successful collaborations with our partners – like you. Thank you for being a part of our journey – together, we're better!

Marco Giordano Chief Executive Officer RHD'S **BOARD DIRECTORS**

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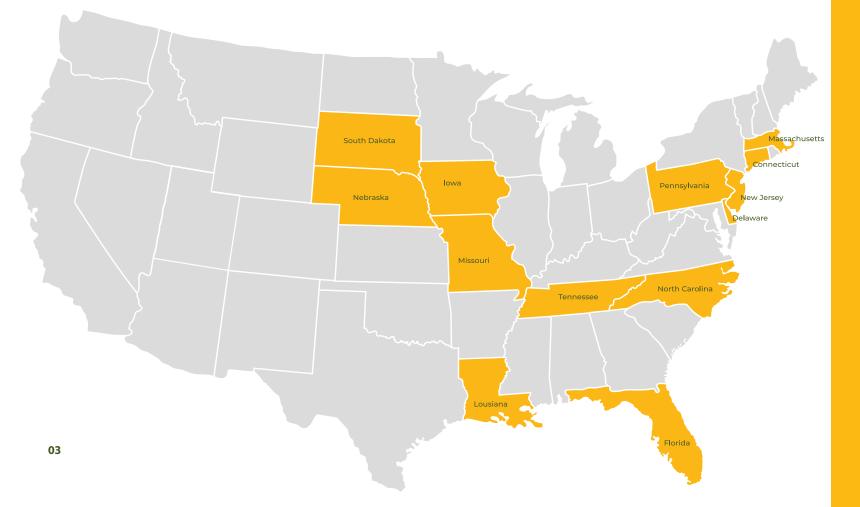
Visit tinyurl.com/rhdexecutiveteam or scan the QR code for a complete list of our executive team.

About Us

Resources for Human Development (RHD) is a national, comprehensive social services organization with a mission to provide caring, effective, and innovative services that empower individuals as they work to achieve the highest level of independence possible and build better lives for themselves, their families, and their communities.

RHD operates 135 programs in 13 states, serving more than 35,000 annually. Our programs specialize in helping individuals and families with complex needs, such as mental illnesses, developmental disabilities, chronic homelessness, substance use, posttraumatic stress, abuse, and more. Our wide spectrum of services covers housing, health care, education, community development, job training, career counseling, social services, addiction counseling, creative arts therapies, and peer support to veterans transitioning back to civilian life.

WHERE WE SERVE





PEOPLE SERVED **MORE THAN 35,000** ANNUALLY



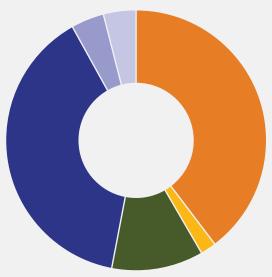
EMPLOYEES >4,000

What We Do

2021 ANNUAL REVENUE

million

REVENUE BY SOURCE



Federal, Other State, & Local \$109,506,835

Grants, Donations, Interest, & Miscellaneous \$5,671,844

Managed Care \$31,825,745

Medicaid \$107,485,496

Pharmacy \$10,958,445

> Patient & Client Fees \$11,288,654

RHD PROGRAMS BY SERVICE



Intellectual & Developmental Disabilities



Health



Health Care



School-Based & Children's Services



To view a full list of our programs visit www.rhd.org/our-programs or scan the QR code. PAST ANNUAL REVENUE

1970

1990

2000

2010 \$216.5M

\$274M

RHD's Innovations in 2021





Drug & Alcohol Recovery



Arts & Culture



Occupational Therapy

Expanding its innovative and groundbreaking services, RHD's Occupational Therapy (OT) Program was introduced in 2019 – proving to be an increasingly crucial skills-development program in the Pennsylvania IDD division.

Put simply, occupational therapists help people do the things they want and need to do. They help people by supporting their skill-development, adjusting their surroundings, and/or modifying their activities.

Partnering with Thomas Jefferson University, Alvernia University, Moravian University, and Gwynedd Mercy University, RHD's OT program supports individuals in PA IDD residences. The program supports participation in daily tasks and activities of interest, with the aim to enhance quality of life.

Services are provided by OT student interns and a licensed occupational therapist through Individual and/or group sessions, as well as consultations. In 2021, the OT Program's services continued to innovate and change lives. Twenty-nine residents in total received OT services, in a hybrid of telehealth and in-person services. Five of those residents began OT services for the first time in 2021.

Individual services support a variety of occupational needs. In 2021, OT provided individual services such as money management, meal preparation or nutrition, self-care skills, and emotional regulation to manage daily routines.

In 2021, seven clients participated in telehealth group sessions only. Three different group topics were offered:

The Body Signals Group focused on building body awareness to support emotional regulation skills, using an evidence-based curriculum. Healthy Choices focused on movement and healthy lifestyle. The Newsletter Group gave participants the chance to practice computer skills, research, plan, and socialize while creating a newsletter.

The OT Program also expanded in 2021, serving clients in PA IDD's Western PA (WEPA) region, in addition to Southeastern PA (SEPA) and Northeastern PA (NEPA). The program is now available in all PA IDD regions.

The program also developed a new five-stage model for services to help structure and streamline flow for individual therapy in 2021. A partnership with RHD's Outcome team was established to restructure program and develop database to track ongoing data related to cases. This data is used to guide therapeutic decision-making and show efficacy of OT support.

Beyond 2021, the OT Program is working towards expanding occupational therapy services to all IDD programs across RHD states and is looking forward to collaborating with these programs and regions.

To learn more, contact Julia Huntington at: julia.huntington@rhd.org.



RHD's Innovations in 2021

RHD's IDEATE

Since its inception in 2014, RHD's IDEATE has conceived numerous innovations as part of its mission to pursue inclusion through employment in technology. Based in Philadelphia, IDEATE provides clinically driven support to individuals with barriers to getting and sustaining earning opportunities.

2021 was no different for IDEATE. They made huge strides with the opening of their clinical computing lab in May of 2021. Located at RHD's offices at 4700 Wissahickon Avenue in North Philadelphia, the lab is a fully accessible space designed for IDEATE participants who experience mobility obstacles. From technology, to flooring, to rest rooms, every aspect of the lab is designed so these participants have maximum access to the features of the room. IDEATE's lab operates under the principle that increased accessibility leads to better clinical outcomes for participants. IDEATE also put COVID-19 safety measures in place, allowing no more than six people (three staff persons and three participants) in the lab at any time.

The lab is stocked with numerous technological devices to support participants. Different camera systems can track a user's head or eye movements to perform basic computer movements. Users can also use a mouthpiece to type and make selections. Visually impaired users have access to extra-large monitors. Additionally, there are devices to support participants with gaming, e-commerce, social media, and more. The devices can use used across platforms like Apple, Google, and Amazon.

Unfortunately, it's not always possible for IDEATE to purchase all the devices they would like to provide to participants. Due the Assistive Technology Act (first passed by the U.S. government in 1988), all states are required to establish a lending library of assistive technology tools for individuals with disabilities. As a result, IDEATE borrows tools from Temple University's lending library for participants to use.

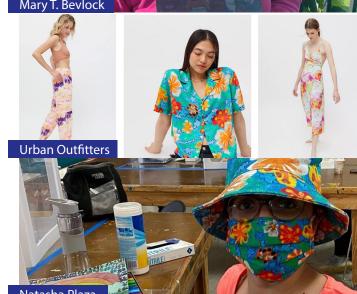
Find out more: www.rhd.org/ideate

Scan the QR code to visit RHD IDEATE page.



RHD's Center for Creative Works





Center for Creative Works (CCW) is a unique, day-services art program for people with intellectual disabilities in Wynnewood, PA. In 2021, several CCW participants received recognition and plaudits for their artistic accomplishments.

Brandon Spicer-Crawley received a commission from Sprocket Mural Works in Harrisburg, PA, to complete the second portion of his mural on the Millworks Lumbar Storage Building. Brandon completed the first 30 x 15-foot section in 2019. He will begin the second portion in the summer of 2023. When Brandon's mural – comprised of bold, bright colors and unique abstract shapes – is completed, it will be 150 feet in total and span the entire side of the building.

Mary T. Bevlock published her book Portraits I Made in the Virus: My Zoom Pals through The Place Press. Mary's book chronicles and celebrates the portrait sessions and conversations Mary undertook over Zoom during the COVID-19 pandemic.

Norman Dixon created a virtual exhibition for the Utah-based PARC Collection. The exhibition consists of signs that stress the importance of cleaning and disposing of litter. Visitors to the exhibition can also order Norman's signs for use in their communities. Norman also held a virtual artist talk in conjunction with the exhibition.

Cindy Goesslin's art was included in Super Rough, a New York exhibition coordinated by the Outsider Art Fair and curated by acclaimed author Takashi Murakami. The exhibition was covered by The New York Times.

In spring 2021, Urban Outfitters unveiled an exclusive collection of apparel featuring designs from five CCW artists: Jenny Cox, Jerard Harris, Levin Henry, Judy Barnett, and Natasha Plaza.

Additionally, in 2021, CCW opened a new studio in Kensington, Philadelphia, at 1800 N. American St. The new location offers a communal work/exhibit space that CCW shares with other artists in a converted warehouse, which is situated in a creative neighborhood in Philadelphia.

Find out more: www.centerforcreativeworks.org



RHD's Fine Line Studios

Fine Line Studios (FLS) is an arts-based day program for adults with disabilities, located in the Bridgeton neighborhood of St. Louis, MO. FLS reopened with COVID-19 precautions in place on April 1, 2021, following a long period of telehealth virtual programming and art supply delivery during the pandemic. Since then, FLS has remained opened while taking all necessary steps to protect its community from COVID-19.

On May 6, 2021, FLS participated in Give to STL Day, a city-wide fundraising day for non-profits, and raised funds to purchase art supplies.

July 5, 2021, marked FLS's 11-year anniversary! Artists collaborated on large canvases outside and threw paint sponges at the canvas as a fun celebratory activity.

Brian Martin's painting "Rain" was accepted into the "Serenity" exhibit at Framations Gallery of St. Charles, MO. This juried exhibit ran from September 18 to November 9, 2021 and focused on what brings us serenity and where or how to find peace.

On October 2, 2021, FLS made its first return to the art festival scene since closing and reopening for Grove Fest, the annual street festival in the Grove community of St. Louis. FLS had its own booth and sold original screen-printed t-shirts and tote bags, paintings, matted illustrations and collages, and jewelry – all created by FLS artists.

Find out more: www.finelinestudios.org



Scan the QR code to visit RHD Fine Line Studios page.





Scan the QR code to visit RHD CCW page.

RHD's Innovations in 2021

RHD's Outside the Lines

Outside the Lines (OTL) is based in Medford, MA, and works with artists with a range of disabilities, in particular people whose challenging behaviors or health issues require specialized attention that may not be available from traditional day services.

In 2021, OTL initiated several innovative art projects for participants. They completed a pyramid structure for a participant with sensory input challenges and a keen interest in ancient Egypt. They also completed a mural for their music and movement supply closet. The mural featured dancing silhouettes representing OTL participants. They also created the Cool Cat Corner, a cat-themed therapy space. The space includes cat-themed artwork created by participants, and electronic therapy cat that meows, purrs, and moves. Following a vote, the cat was named Hotdog.

These projects not only gave participants an artistic and creative outlet, but also ensured OTL is a comfortable, therapeutic space for all.

Find out more: www.otlstudios.org



Scan the QR code to visit RHD Outside the Lines page.





To learn more of our Integrated Health Care visit
www.rhd.org/program_area/family-health-counseling or scan the QR code.

continue to provide crucial health services to area families during this time.

following a fire and subsequent water damage. The Mill Creek location enabled FPCN to

The Family Practice & Counseling Network

In 2021, FPCN continued their successful mobile COVID-19 vaccine unit. Thanks to this unit, 14,000 people received the COVID-19 vaccine in 2021. FPCN also offered COVID-19 testing at its 11th St Family Health Services and Abbotsford Falls Family Practice and Counseling locations. Building on the success in 2021, FPCN is developing Wellness on Wheels – a comprehensive and integrated mobile health team that will meet with patients in locations across the Philadelphia area, that will provide easier access for families and individuals who may not be able to travel to an FPCN center. Preventative health care, family planning, reproductive services, acute care needs, behavioral health, COVID-19 vaccines and care, and dental care services will be available through the Wellness on Wheels model.

FPCN also began rebuilding its Dental Department services in 2021, following staff shortages resulting from the COVID-19 pandemic. The Dental Department provides high quality, affordable, and comprehensive oral health services, while guiding patients to optimal oral health and wellness. Limited dental services are currently available at the Health Annex, but a robust recruitment campaign is underway to ensure dental services are available at pre-COVID-19 levels within the multiple locations.

In November 2021, FPCN developed its School-Based Health Center Collaborative, a unique partnership with Education Plus Health to offer school-based health services to students in Philadelphia schools. The School-Based Health Center Collaborative aims to ensure that Philadelphia students have access to high-quality primary care, behavioral health, and dental care, delivered to them in a trauma-informed, culturally competent, and compassionate manner. The Collaborative currently operates at two locations, with plans to expand to six schools across the city in 2022. These locations, staffed by nurse practitioners and behavioral health specialists, provide health services to student and families, including pediatric COVID-19 vaccinations.

FPCN continued to work in collaboration with Penn University's School of Nursing and others toward opening its first birth center in Southwest Philadelphia by the summer of 2023. This federally qualified health center (FQHC) will provide comprehensive health services, including birthing and pediatric services, to laboring women and parents in a low-tech, high-touch home-like setting facilitated by midwives, doulas, and nurses. In October of 2021, FPCN took part in a Maternal Mortality Summit in partnership with UnitedHealth. The panel discussion examined the disparities in maternal mortality. Black women are two-to-three times more likely to die giving birth than Caucasian women. In Philadelphia, Black women account for 43% of pregnancies, but 78% of pregnancy-related deaths. These statistics underscore the need for the birth center, and the opportunity for FPCN to provide another essential and innovative service to the community.





Highlights from RHD's BHH Division



To view a full list of our IDD programs visit

www.rhd.ora/proaram_area/behavioral-health or scan the OR code

RHD's PIER & Glassport



RHD PIER (Pledge for Independence, Empowerment, and Recovery) and RHD Glassport are LTSR (Long Term Structured Residence) facilities in the state of Pennsylvania. These programs support people with behavioral health issues who are transitioning into the community. Their services help enhance the residents' lives while they maintain stable mental health. The goal of these programs is to facilitate and promote independence and improve quality of life.

RHD PIER and Glassport are both innovatively structured so participants can develop the skills needed to attend regular meetings with case managers, therapists, groups, etc. This skill-building helps participants adjust to a schedule that works best for their support and recovery. When they graduate from the program, they are better equipped to continue that pattern of behavior.

Despite the challenges of opening a program during the COVID-19 pandemic in 2020, RHD PIER was able to onboard a full staff, and within two months, fulfill the program's eight-resident capacity. In October of 2021, RHD PIER held its first open house, attended by funders and Bucks County representatives. The attendants were impressed by PIER's facility, as well as their innovative programming, services, and activities available to participants.

Also in 2021, PIER successfully discharged an individual, who was then able to transition back home with his family. As a result of these 2021 success stories, Bucks County officials reached out and asked PIER to open a CRR (Community Rehabilitative Residential) facility, providing mental health evaluation and treatment to adults aged 18 and older. RHD PIER then began the process of finding an appropriate location for the CRR, which is set to open in 2023.

Find out more:
PIER: www.rhd.org/program/pier
Glassport: www.rhd.org/program/rhd-glassport



can the QR code to vis RHD PIER page.



Scan the QR code to visit RHD Glassport page.

RHD North Carolina



RHD North Carolina provides residential supports and services for adults with a diagnosed intellectual and/or developmental disability, serious and persistent mental illness, or dual diagnosis of mental illness and developmental disability. RHD NC opened three successful and innovative programs in 2021.

RHD's Bridge Housing program opened in Wake and Cumberland counties in 2021. Both programs operate according to the principles of the Housing Smart model, designed to help participants secure permanent housing as the primary goal. Other goals include obtaining medical and dental care, addressing mental health barriers, earning income, securing entitlements and benefits, and acquiring knowledge/skills related to the Social Determinants of Health through intensive case management, community-based trainings, and other service offerings.

Wake County Bridge Housing offers two homes, each including three bedrooms. Cumberland County Bridge Housing consists of six homes, five of which are three-bedroom homes for participant housing. In each home, each participant has their own private bedroom as well as a shared full kitchen and living room space. Participants may stay in these homes for up to five months while they gain the necessary skills to move to a more independent, long-term housing option of their choice. Participants do not pay rent or program fees, but they are expected to engage in services and utilize available resources to secure permanent housing during their stay.

RHD NC also opened the Community Transitional Recovery Program (CTRP) in 2021. This program provides short-term assessment and recovery supports to individuals who have high and complex needs as they leave an institution, or other acute crisis facility, to help them prepare them for community-based living and community inclusion. CTRP staff works with participants to teach them skills such as using public transportation and maintaining a medication regimen. CTRP is intended to be a building block in moving toward independence. Like other community living options, CTRP is designed to allow participants the choice to live in the least restrictive community setting. Participants live in one of six two-bedroom townhomes in Durham, NC and can remain in the program for up to 120 days before to transitioning to their next step. Admission criteria for participants includes a demonstrated interest and willingness to live in the community and participate in the programming offered. CTRP programming consists of individual and group sessions, which focus on assessment and skill building. Group sessions focus on topics such as coping skills, housing stability, and employment, and education.

Find out more: www.rhd.org/nc

RHD's Housing Smart

As a long-term provider of behavioral healthcare, primary health care, and homeless services, RHD has witnessed first-hand how individuals who experience homelessness utilize emergency rooms at significantly higher rates than the general population. Not only is this costly for the hospital systems and MCOs, but it perpetuates trauma for the individuals. To properly care for a health condition while experiencing homelessness presents an extraordinary challenge. As research began on how to best provide support and track the outcomes, it became critically apparent that an innovative new housing program would need to be created to address this specific population, and who better to create it than RHD?

In collaboration with Health Partners Plans, Keystone First, and Temple University Hospital, the Housing Smart program was conceptualized to address this need. How the program works: once a participant has been identified and they agree to participate, the Housing Smart team will locate a suitable apartment. After the move in, the team connects the participant to community resources and a primary care practitioner to learn how they can better care for their physical health. A team member may help them make an appointment, accompany them to the doctor, or teach them how to use a pharmacy to fill prescriptions, rather than relying on the emergency room. It is essential to give each individual enough time and resources to develop better habits.

To measure success, the partners track several data elements such as: emergency department utilization, primary care physician visits, community connections for food, employment supports, and natural supports, as well as connection to behavioral healthcare, and benefit and entitlement programs such as SSI, Medicaid, Medicare, food assistance, and rental assistance programs.

Since receiving stable, subsidized housing, the clinical outcomes among the programs' first 25 participants have been remarkable. Between April 2020 to October 2020, these participants saw:



75%

decrease in ED visits (meaning fewer acute healthcare emergencies)



79%

decrease in inpatient admissions (lower severity of healthcare issues)



7%

decrease in admissions for observation



0%

increase in outpatient appointments with a primary care provider (meaning they remain connected to the healthcare delivery system)

The initial results are staggering and prove how providing housing to those who have been displaced can dramatically decrease their reliance on Emergency rooms. To ensure the sustainability of Housing Smart, RHD is continuing to work with the City of Philadelphia to identify and secure additional permanent housing vouchers. Securing more funding would mean Housing Smart could offer permanent housing to even more of the homeless population, and that parameters are put in place to measure the program's effectiveness.

To find out more or support this program, visit: www.rhd.org/housingsmart

RHD's Innovations in 2021

Rita shares how Housing Smart has changed her life...



Housing Smart has been wonderful – I can't believe how quickly I got housing! The program has helped me have more independence and more self-worth. It's made me realize that there are still good people in the world. I am truly grateful and greatly appreciate Housing Smart. //



Scan the QR code to RHD Housing Smart p

2021 Event Highlights

PHILLY POURS

41%
INCREASE IN SPONSORSHIPS







MAIN LINE WINE GALA













Philly Pours

Now in its sixth year, Philly Pours, a premier Philadelphia food and beverage event, dazzled guests with the "Mix it Up Experience." Philly Pours was held on June 23rd and took place virtually for the second year. The mixology experience was led by Master Mixologist, Lamont Darrien. During the interactive class, attendees learned how to make the perfect cocktail or mocktail and pick up some cool tricks and skills. The annual food and beverage event raised over \$50,000 for Resources for Human Development's programs. To learn more about Philly Pours, visit www.phillypours.com.

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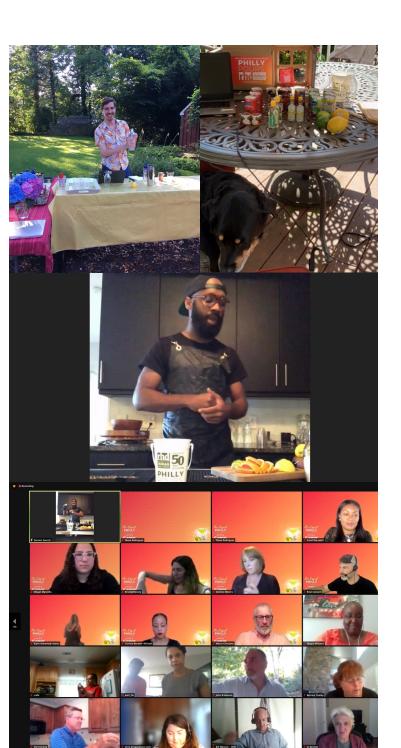
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Vault & Vine



Main Line Wine Gala

The Main Line Wine Gala was held on September 30th. The Gala received a fresh and COVID-friendly makeover for 2021. The event went al fresco and was held on the beautiful outdoor grounds of Appleford Estates in Villanova, PA. The Main Line Wine Gala showcases the world's most exclusive winemakers in an event that benefits RHD's innovations in human services. This year's event featured Marc Nelson of Groth Vineyards and Winery. Beneficiaries included The Center for Creative Works, La Casa, and future RHD initiatives that will impact the communities we serve. The event raised over \$110,000. To learn more about the Main Line Wine Gala, visit www.mainlinewinegala.com.

MAIN LINE WINE GALA 2021 SPONSORS

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First Growth

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PCS

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\$1,000 - \$1,499

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