



Joni Gilbert, Conflict-Free Case Manager

What people like and admire about me:

- My sense of humor 😊
- I am easy to talk to and friendly.
- I am always told I am very level headed and patient.
- Driven: If I don't know the answer to a question, I will find a way to get it!!!
- I love building relationships with new people!

Professional Experience:

I have over 20 years of experience in working with people with intellectual and physical disabilities and have my Bachelor's degree in Human Development and Family Studies from SDSU!

I have spent my time working as a Direct Support Professional, Residential Supervisor, Support Coordinator, Director of Residential Services and currently a Conflict Free Case Manager. I have been a CFCM for 5 years with RHD.

I know some sign language and have a lot of experience with different medical diagnoses including g/j tubes, dementia and Alzheimer's, blindness, deafness, traumatic brain injuries and mental health concerns to name a few. I also have experience with Special Olympics, Voc Rehab, Supported Living and communication technology!



Emma



My mom and I

Important To Me:

- Spending time with my friends and family
- My dog, Emma!
- Spending time outside (gardening, playing golf, camping)
- Playing on my dart league in the fall and summer.
- I love watching NFL football and am a big Minnesota Vikings fan!
- Morning walks!

Contact Me!



605-220-0069

E-mail! joni.gilbert@rhd.org



South Dakota

How to best support and communicate with me!

- Let me know if something isn't working. I will work to fix it! Be open and ask questions! I am available by e-mail, phone or we can set up an in person meeting!
- Give me clear expectations so I can help you to the best of my ability.
- Give me some time to process information so I can help find a solution effectively.

