



Joni Hurd, Conflict-Free Case Manager

What people like and admire about me:

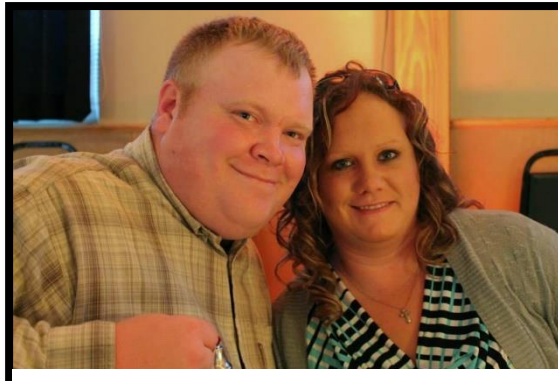
- My sense of humor 😊
- I am dedicated and compassionate about what I do!
- I am always told I am very level headed and patient.
- Driven: If I don't know the answer to a question, I will find a way to get it!!!
- I love building relationships with new people!

Professional Experience:

I have over 17 years experience in working with people with intellectual and physical disabilities and have my Bachelor's degree in Human Development and Family Studies from SDSU!

I have spent my time working as a Direct Support Professional, Residential Supervisor, Support Coordinator, Director of Residential Services and currently a Conflict Free Case Manager. I have been a CFCM for 2 ½ years with RHD.

I know some sign language and have a lot of experience with different medical diagnoses including g/j tubes, dementia and Alzheimer's, PKU, blindness, deafness, traumatic brain injuries and more. I also have experience with Special Olympics, Voc Rehab, Supported Living and communication technology!



My husband, Nate and I



Emma and Sophie!

Important To Me:

- Spending time with my husband, friends and family!
- My two dogs, Sophie and Emma!
- Spending time outside (gardening, taking my dogs swimming, playing softball, golf, camping)
- Playing on my dart league in the fall and softball in the summer!
- I love watching NFL football and am a big Minnesota Vikings fan!

How to best support and communicate with me!

- Let me know if something isn't working. I will work to fix it! Be open and ask questions! I am available by e-mail, phone or we can set up an in person meeting!
- Give me clear expectations so I can help you to the best of my ability.
- Give me some time to process information so I can help find a solution effectively.
- I love a good suggestion and feedback.

Contact Me!

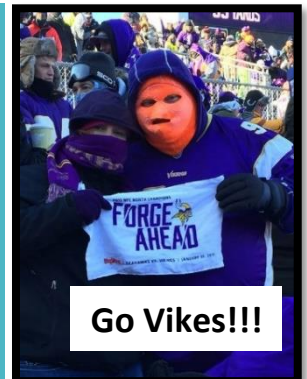


605-220-0069

E-mail! joni.hurd@rhd.org



South Dakota



Go Vikes!!!